CITY RESOLUTION NO. _____

DRAFT CITY RESOLUTION COMMENDING THE CAGAYAN VALLEY MEDICAL CENTER (CVMC) FOR BEING AWARDED AS MANAGEMENT INNOVATION OF THE YEAR – PHILIPPINES 2025 BY THE HEALTHCARE ASIA AWARDS

OFFICE OF THE S.P. SECRETARY
TUGUEGARAO CITY, CAGAYAN
RECEIVED
Date: JAN 09 2026
Time: 2:57 pm
By :

Sponsored by:

HON. MARK ANGELO B. DAYAG
HON. MYRNA G. TE
HON. MARIEL AYNA Y. TING-CALIMAG
HON. ANTHONY C. TUDDAO
HON. JACKSON G. CARODAN
HON. RESTITUTO C. RAMIREZ
HON. CERENE PEARL T. QUILANG

WHEREAS, Section 15, Article II of the 1987 Constitution provides that the State shall protect and promote the right to health of the people and instill health consciousness among them;

WHEREAS, Section 16 of Republic Act No. 7160 otherwise known as the Local Government Code of 1991 provides for the General Welfare Clause, mandating every local government unit (LGU) to exercise powers which are essential to the promotion of the general welfare, and to promote health and safety of its residents, among others;

WHEREAS, under Section 1 of Executive Order No. 102 series of 1999, the Department of Health (DOH) is mandated to assist LGUs in the effective implementation of programs, projects, and services that promote people's health and well-being, prevent and control diseases among at-risk populations, protect people and communities from health hazards and risks, and provide treatment, management, and rehabilitation to all Filipinos;

WHEREAS, the Healthcare Asia Awards recognizes outstanding and exceptional healthcare institutions in Asia that consistently go beyond conventional boundaries to provide top-tier patient care, and have a lasting impact on their local communities especially in a rapidly evolving world where challenges are met with innovative solutions;

WHEREAS, Healthcare Asia is a renowned industry magazine serving respectable hospital owners, investors, administrators and policy makers, focusing on the management of public and private healthcare organizations, and discussing policy issues that govern healthcare in the Asia;

WHEREAS, Cagayan Valley Medical Center (CVMC), a DOH-maintained hospital located at Tuguegarao City led by its Medical Center Chief, Dr. Cherry Lou M. Antonio, was awarded as Management Innovation of the Year – Philippines during the Healthcare Asia Awards 2025 held in Kuala Lumpur, Malaysia;

WHEREAS, the award highlighted CVMC's "Comprehensive Client-Centric Frontline for Excellent Customer Satisfaction" which includes 24/7 client assistance and effective concern resolution through Client Experience Programs;

WHEREAS, CVMC has been instrumental in delivering accessible, quality, and innovative healthcare services in Tuguegarao City, in accordance to the mandate of the DOH;

WHEREAS, by attaining the prestigious award, CVMC has brought honor and recognition to Tuguegarao City, thereby contributing to civic pride and inspiring excellence in public health;

WHEREAS, it is appropriate for the Tuguegarao City Government to recognize and commend institutions such as CVMC whose achievements uplift the quality of public service and safeguard the health and welfare of not only the inhabitants of the City, but also of the entire Cagayan Valley Region.

NOW, THEREFORE, RESOLVE, as it is hereby **RESOLVED** to pass a city resolution to commend the **Cagayan Valley Medical Center (CVMC)** for being awarded as Management Innovation of the Year – Philippines 2025 by the Healthcare Asia Awards.

RESOLVED FURTHER, that a copy of this Resolution be furnished to the **Cagayan Valley Medical Center (CVMC)** for information.

CVMC
January 6 at 9:25 AM ·

CVMC Wins Healthcare Asia Award for Management Innovation

TUGUEGARAO CITY, Cagayan – The Cagayan Valley Medical Center (CVMC) has been lauded as the "Management Innovation of the Year – Philippines 2025" by the Healthcare Asia Awards, underscoring its dedication to excellent public service.

The award, spotlighted on the Healthcare Asia Awards Magazine website, recognizes CVMC's "Comprehensive Client-Centric Frontline for Excellent Customer Satisfaction."

The initiative emphasizes CVMC's focus on compassionate and responsive staff, alongside infrastructure and technological upgrades. Key elements include 24/7 client assistance and effective concern resolution through Client Experience Programs.

CVMC's client-centric system incorporates strong client engagement, satisfaction surveys, and a 24-hour complaint response system, promoting trust and accountability.

CVMC, a 1,000-bed Level III hospital led by Medical Center Chief II Dr. Cherry Lou M. Antonio, serves Cagayan and nearby provinces. The hospital reaffirmed its commitment to providing world-class healthcare.

The award was given in Kuala Lumpur, Malaysia on April 10, 2025.